



**LEHMAN COLLEGE NOW PROGRAM
COVID-19
STUDENT FAQ**

As of Thursday March 12 through Wednesday March 18, all Lehman College Now classes are cancelled. Beginning on Thursday March 19, all Lehman College Now classes will be operational as distance learning classes. All classes resume on Thursday March 19 through the Blackboard (BB) virtual classroom platform for the rest of the spring 2020 semester. There will be no more in-person classes on the Lehman College campus during the spring semester.

Common Questions:

1) If my College Now class is running as distance learning, will my high school classes be suspended or distance learning as well?

High school classes are managed by the NYC Department of Education (DOE), so you have to check with your high school for information on class suspension. Visit the DOE dedicated website for more information <https://www.schools.nyc.gov/school-life/health-and-wellness/coronavirus-update>.

2) Am I still responsible for classwork if my CN class is online?

Yes, you are still responsible for classwork. Lehman College has created a contingency plan to move all in-person classes to an online platform. This way instructors and students are in communication, can exchange files, and submit assignments through Blackboard (BB).

5) How can I access my class online?

In order to access Blackboard, you need to activate your CUNYfirst account. To activate your CUNYfirst account please go to <https://www.cuny.edu/>, click on login, and then on CUNYfirst. Scroll down to new user and follow the steps there. Once your account is activated, you can visit <https://www.cuny.edu/>, click on login, and then on Blackboard. Use your CUNYfirst credentials to log into Blackboard.

CUNYfirst instructions (PDF): https://www.cuny.edu/wp-content/uploads/sites/4/page-assets/about/administration/offices/cis/cuny-login-faq/CUNYLogin_ActivateMyAccount.pdf

Blackboard instructions (PDF): https://www.cuny.edu/wp-content/uploads/sites/4/page-assets/about/administration/offices/cis/core-functions/cuny-blackboard/user-guides/student/Bb_Log_in_Instructions_CUNY_Login.pdf

6) Will my class meet online at the same schedule of my in-person class?

No; the online continuity of CN courses is asynchronous. You can log into Blackboard, and work on your assignments at your own time. However, you must submit assignments and/or posts by the established deadline.

7) Who can I contact if I am having technical difficulties activating my CUNYfirst account or accessing Blackboard?

If you are having difficulties, please contact our College Assistant, Shanik Vasquez, via email at shanik.vasquez@lehman.cuny.edu. Make sure to identify yourself when emailing Ms. Vasquez by writing your full name, CN class, high school, and cellphone number.

8) I do not have a computer at home. How can I access my course online?

Blackboard has an application that can be downloaded to IOS or Android portable devices. Make sure to download the Blackboard App not the Blackboard Instructor App. Once you download the app, use your CUNYfirst credentials to log-in.

9) How can I contact my professor?

Your professor's contact information (email and/or phone number) is listed in your class syllabus. Make sure to identify yourself when emailing your professor by writing your full name, CN class, and high school.

10) How can I contact someone from the College Now Program?

You can send us an email to college.now@lehman.cuny.edu. Make sure to identify yourself by writing your full name, CN class, high school, and clearly state your question or concern.

11) How can I get up-to-date information on COVID-19?

To stay informed about the novel coronavirus, visit the following websites:

- <http://lehman.edu/coronavirus/>
- <https://www.cuny.edu/coronavirus/>
- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- <https://www.health.ny.gov/diseases/communicable/coronavirus/>
- <https://www.schools.nyc.gov/school-life/health-and-wellness/coronavirus-update>