**SPRING 2019 IT WORKSHOP EVALUATION RESULTS**

**SPRING 2019 IT WORKSHOP EVALUATION OVERALL RATINGS**

<table>
<thead>
<tr>
<th>Expectations</th>
<th>Instructor Knowledgeable</th>
<th>Registration</th>
<th>Facilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.31</td>
<td>4.54</td>
<td>4.69</td>
<td>4.85</td>
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</tbody>
</table>

**EXPECTATIONS**
This illustrates if the workshops met the expectation of the audience.

**KNOWLEDGE**
This illustrates if the instructor was knowledgeable about the topic of the workshop.

**REGISTRATION**
This illustrates if the registration process

**FACILITIES**
This illustrates if the facilities of the workshops were appropriate/adequate.

**34 WORKSHOPS OFFERED SPRING 2019**
We offered a total of 67 workshops for students, faculty and staff on variety of topics (see below).

**26 TOTAL SURVEY RESPONDENTS**
This represents the number of participants who evaluated the overall workshops.

**LIST OF WORKSHOP TOPICS FOR SPRING 2019**

- Blackboard
- Brona Community Connect
- GETTING IT
- LEHMAN IT Orientation
- Microsoft Excel 2010 Advanced
- Microsoft Excel 2010 Basics
- Microsoft Excel For Cunyfirst Queries
- Microsoft PowerPoint 2010
- Microsoft Vista 2016
- Microsoft Word 2010
- Microsoft Windows 10
- Microsoft Outlook 2010 Desktop Client
- Lehman Email on Mobile Devices
- Managing an Electronic Mailing List
- Microsoft Shared Exchange Calendar
- Outlook Web Application: OWA
- Resumo
- SPSS Basics
- SPSS Intermediate

**Recommend Workshops to Others?**

- Recommends: 98.15%
- Does not Recommend: 4.85%

IT Division: Student, Faculty and Staff Support Team

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