

Before Using Blackboard Collaborate (BC)

Check System Requirements.

(Most updated computers will pass these requirements)

To access online tutoring for Sociology 166, 300, and 301, your computer must meet the technical requirements outlined below:

- **Have at least 256 MB RAM.**

On Mac, choose About This Mac from the Apple Menu. The Memory field specifies the amount of RAM installed in the computer.

On PC, click the Start button, click Control Panel, click System and Maintenance, and then click System.

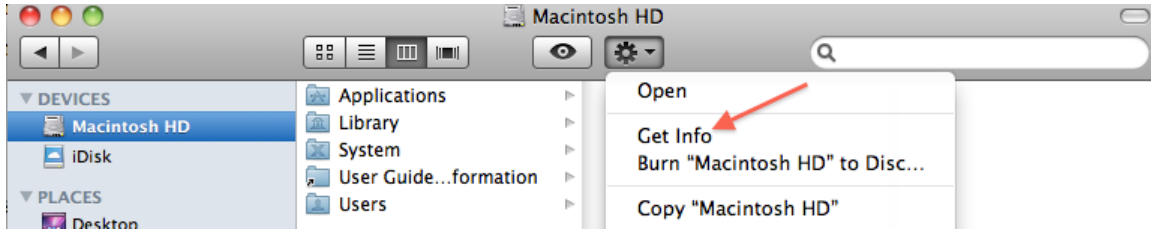
In the System section, under Memory (RAM), you can view the amount of RAM your computer has.

- **Have at least 20 MB free disk space.**

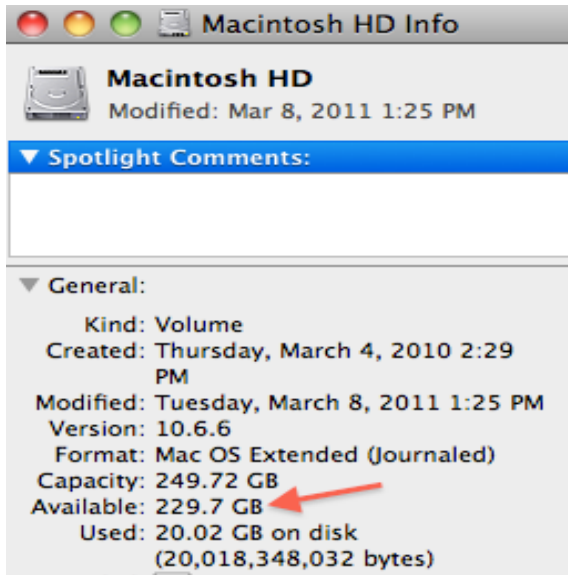
On Mac:

For Mac running OS 10.7 or later, from the Apple menu, select About This Mac. Click More Info. The About This Mac window appears. Click Storage. A new window appears. Use this window to check how much hard drive space is available on your Mac.

If your Mac is running Mac OS 10.6 or earlier, switch to the Finder, and then open a new Finder window. From the sidebar, select your hard disk by clicking it once. From the File menu, select Get Info.



The window shows the disk space available on your Mac's hard drive.



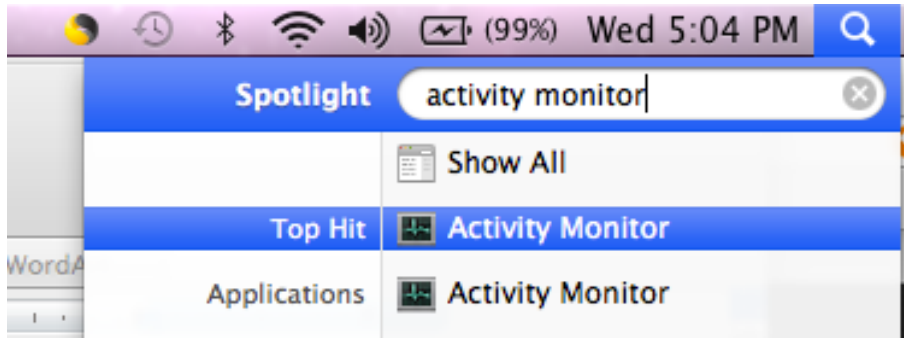
On PC, click on the Windows orb in the lower left corner of your desktop to open the Start menu. Click "Computer" from the Start menu.

Under the "Hard Disk Drives" heading, you will see your primary hard drive, which is usually the "C:" drive. The size of the hard drive and the amount of free space remaining will be displayed just below the drive name, if you are running Windows 7. On older versions of Windows, you may need to mouse over the drive name or click on the drive name to see the amount of free space available.

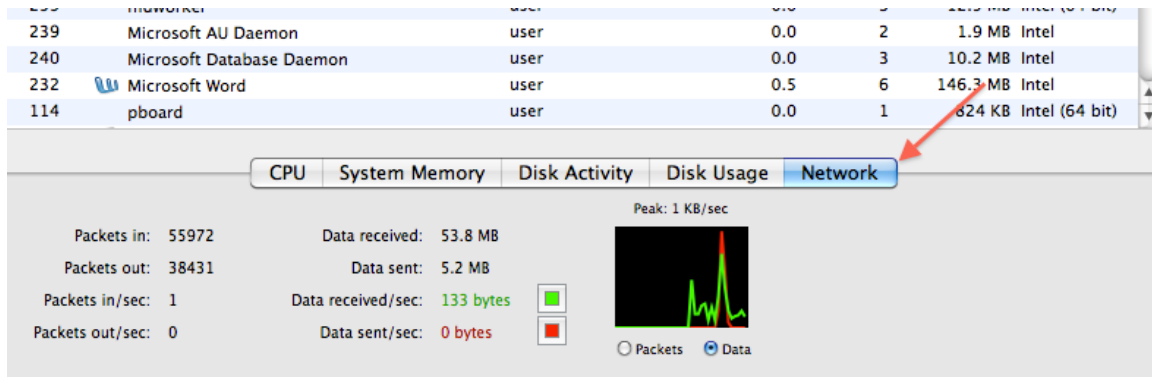
- **Have Internet Access - 28.8 kbps speed or above (Broadband connection highly recommended)**

To check internet speed on Mac, hit "Command" + "F".

Search "Activity Monitor" on spotlight. Click to open Activity Monitor.



Click on the Network tab at bottom to get information on your peak speed.



To check internet speed on PC, go to the Start menu and search for "Network."

Click on "Network."

Click on "View status" to get information on your internet speed.

• **Have a soundcard with microphone and headphones (A headset with microphone/headphones is highly recommended)**

• **Webcam**